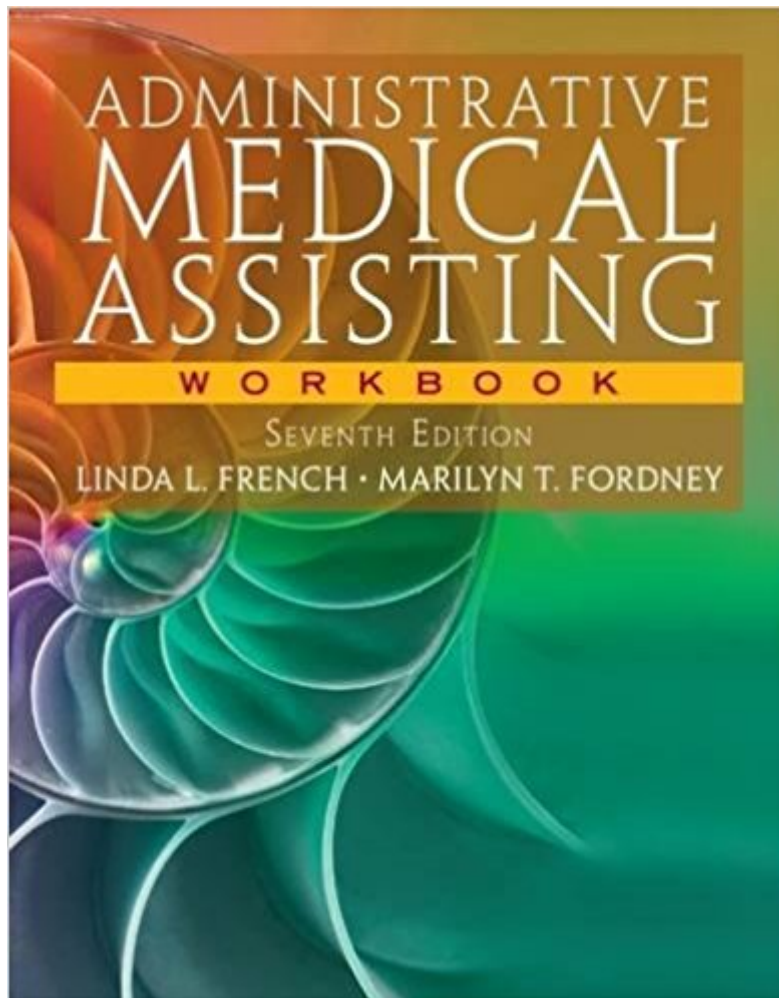




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Workbook For French/Fordney's Administrative Medical Assisting, 7th



Synopsis

This Workbook is part of a complete learning package designed for medical assisting and medical office administration students and professionals. Emphasizing the customer service aspect of the medical office, this workbook includes hundreds of practical, hands-on activities, including numerous critical thinking exercises, forms, and more than 100 administrative Job Skill competencies. Assignments are divided into: review questions, which cover all major topics; critical thinking exercises, which stimulate reasoning capabilities; Job Skills, which offer step-by-step direction for all major tasks; and Computer Competency exercises using Medical Office Simulation Software (MOSS 2.0).

Book Information

Paperback: 800 pages

Publisher: Delmar Cengage Learning; 7 edition (April 30, 2012)

Language: English

ISBN-10: 1133278574

ISBN-13: 978-1133278573

Product Dimensions: 1.5 x 8 x 11 inches

Shipping Weight: 3.6 pounds (View shipping rates and policies)

Average Customer Review: 4.1 out of 5 stars 20 customer reviews

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Customer Reviews

Linda L. French, CMA-C (AAMA), NCICS, CPC is a Certified Medical Assistant-Clinical Specialist (AAMA), Nationally Certified Insurance and Coding Specialist (NCCT), and Certified Professional Coder (AAPC). Prior to teaching, she worked for 15 years in a variety of physician office settings as a clinical and administrative medical assistant, medical insurance biller, and office manager. In addition to consulting to physicians and providing customized employee training, Ms. French has spent more than a decade teaching allied health courses at community colleges, adult schools, post-secondary institutions, and private corporations through UCSB-Extend. Marilyn Takahashi Fordney, CMA-AC has authored and coauthored over 50 textbooks for two major publishers. In 2004, Administrative Medical Assisting, Fifth Edition won the William Holmes McGuffey Award in Life

Sciences from the Text and Academic Authors Association. Fordney continues to give professional lectures and is a member of a number of professional national associations.

This is a good book from a Medical Assisting standpoint. But, whatever you do, do NOT install the MOSS CD that's included with the book if you have MS Office 2010 (specifically Access 2010) installed on your computer. This will cause a MAJOR conflict and you will no longer be able to get to your personal Access 2010 files. Delmar/Cengage is aware of the problem, but has no solution as of the writing of this review. My class required the MOSS software and now my personal databases are messed up. The book is good and the premium website is great! Just be aware of the conflict between the MOSS CD and an install of MS Office 2010! Also, some of the Job Skills in this book are VERY confusing and the forms are so small you can't write in them.

Wish they would have stated it was all written with answers not of any use It went right in the garbage. Disappointing. I gave it three stars because delivery was fast and the condition was great, just was all written.

This item was listed as good condition but many of the workbook assignment pages and blank forms were missing. I was continually having to borrow someone else's book and pay for copies.

wonderful

This book is exactly what I needed for my program. So far everything has been in order in the book, no typos or misprints. It is a good way to learn the administrative side of medical assisting.

After a problem with the delivery for a rented one, I purchased this instead. Arrived on time and is as described

Very pleased with product. Received item in less time than stated. No markings or missing pages. Haven't installed cd yet and hope it works.

arrived promptly in excellent condition. exceeded expectations!! Thank you.

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